



National Asthma and COPD Audit Programme (NACAP)

Pulmonary rehabilitation (PR) audit – Mandatory content for a script when obtaining verbal consent

Version 3: July 2022

Some services are now delivering PR services virtually. To ensure that participation in the NACAP PR audit is facilitated, clinical colleagues will need to ensure that their approach to gaining verbal consent to participation is robust and consistent. The use of a script to support the discussion is recommended.

This document lists the minimum mandatory content required to obtain verbal consent to participate in the PR audit where written consent is not possible. This mirrors the content of the PR Patient Information Leaflet (<https://bit.ly/2sZPgJU>) which provides a useful support to ensuring that the mandatory issues are discussed.

Services are expected to include the following mandatory content (Services can add more local detail as necessary):

1. Name the NACAP PR audit and why they are being approached
2. Explain who runs and commissions the audit
3. Explain what the audit is and how it is helpful in improving services.
4. Summarise what information is collected (including confidential items)
5. Confidential items (NHS Number; date of birth and postcode; gender and ethnicity):
 - a. Explain why these are collected
 - b. Explain how these are kept safe
 - c. Explain where this information is transferred
6. Explain how the patient's information will be used, including to produce service level real time reports which are available publicly at: <https://www.nacap.org.uk/nacap/welcome.nsf>.
7. Explain how long the patient's data will be retained
8. Explain the patient's rights to withdraw their information should they wish
9. Explain the patient's rights of complaint
10. Explain their right to say 'No' to participation without impacting on their receipt of the PR service
11. Explain how they can find further information on the audit and provide the NACAP contact details

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